

High Performance Restroom Cleaning

This One-Day Session runs from 9:00 am – 4:30 pm. For specific dates, please see our training schedule.

Restroom cleaning is the most important responsibility of your cleaning staff. Restrooms are considered a disease transfer point for all different types of germs and bacteria. The wet conditions present in restrooms also make them a breeding ground for odor causing bacteria – the same bacteria that can be the root of restroom related complaints.

Restroom cleaning is typically the highest cost area in your building to clean and one of your staff's least favorite cleaning responsibilities. There are many places for dirt and bacteria to hide making restrooms a challenge to clean. In addition, it doesn't take long for a restroom to go from spotless to soiled making restroom cleaning one of the least gratifying areas to clean.

This is a certification driven session and includes a two part assessment. Part one is a written exam that includes both multiple choice and short answer. Part Two is performance testing. During this portion of the assessment, our trainers observe both the manual restroom cleaning process as well as the automated restroom cleaning process (using a restroom cleaning machine like the Kaivac or Hillyard C3). A number of variables are taken into consideration including proper disinfection of touch points, the order of the steps in the cleaning process, the time taken to complete the restroom, and the results of a quality control check using an Ultraviolet Marker. A score of 80% or higher is required on both assessments to receive certification.

Benefits of Attending

- Learn to effectively, efficiently, and systematically clean restrooms to reduce or eliminate the need for restorative cleaning
- Perform and practice hands-on restroom cleaning using industry best practices
- Receive certification for mastery of restroom cleaning
- Learn how to stay safe and healthy on the job

Topics Covered

Introduction to Restroom Cleaning

- What makes a clean restroom?
- Why is restroom cleaning important
- Your safety – PPE & proper handwashing
- Restroom horrors and how to handle them (sewage, clogged toilets, graffiti, drain issues, etc.)

Restroom Cleaning Tools of the Trade

- What's available?
- Using tools for optimal effectiveness

Restroom Cleaning Equipment

- Overview of restroom cleaning machines
- Restroom cleaning process with a machine
- Benefits of using restroom cleaning machines
- Proper care and preventative maintenance of restroom cleaning machines

Restroom Cleaning Chemicals

- Disinfectants – where and how to use them
- Heavy duty bathroom cleaners
- Bowl cleaners

Hands-On Restroom Cleaning

- Cleaning cart/machine set-up
- Overview of manual restroom cleaning process
- Overview of mechanized cleaning process
- Hands-on process training and practice
- Periodic restroom cleaning tasks including removing mineral deposits
- Best practices for trash removal and supply replenishment
- Quality control inspections and how to ace them!

Who Should Attend?

Housekeeping/Custodial Directors/Managers/Supervisors, Housekeeping/Custodial Staff Members or anyone responsible for restroom cleaning in your facility.

